

## Frequently Asked Questions

### How do I know if my project is eligible?

Awards are open to building product manufacturers (or their agencies) involved in the residential and commercial design and construction industry. Judging is based on marketing programs created and implemented between September 1, 2018 and August 1, 2019. Some of the work must have occurred during this time, but it is not necessary for the marketing initiatives to be completed during the eligibility period.

### Do you have to be an advertiser with Hanley Wood to enter?

No, the Brand Builder Awards are truly objective. You do not need to be an advertiser with Hanley Wood to participate or win.

### Can I enter a project that has won other awards or been previously published?

Yes.

### Can I enter the same project in more than one category?

Yes.

### What is the cost of entry?

Enter up to 8 categories for only \$165.

### How do I make a payment?

Payment must be made by credit card via our online entry registration system. Entry fees will not be refunded after November 5, 2019.

### How do I enter?

Go to [brandbuilderawards.com](http://brandbuilderawards.com) and complete the entry form. Be sure to upload any supporting files (maximum of 8). PDF files are preferred, but not required.

### When is my entry due?

All entries are due on or before November 5, 2019. Enter your project using the entry form at [brandbuilderawards.com](http://brandbuilderawards.com).

### What if the online registration isn't working?

If you have trouble with the online entry registration, please email Lauren Fitzgerald at [lfitzgerald@hanleywood.com](mailto:lfitzgerald@hanleywood.com).

### Can refunds be given once I've registered?

Refunds may be requested until November 5, 2019. No refunds will be processed after that date.

### How should I label my submissions?

Please indicate your company name and marketing campaign name. Please include your contact information in case there are any questions about your entry.

### Can I change my entry to a different category after submitting my entry form?

Yes. Email Lauren Fitzgerald at [lfitzgerald@hanleywood.com](mailto:lfitzgerald@hanleywood.com) with the new category name, your name, your company name and the marketing campaign name. All changes must be submitted before November 5, 2019.

### What should I do if I'm not sure which category best fits my entry?

Enter your project in the category you feel is most appropriate. If the judges believe it belongs in another category, they will switch it to that category during judging. Your entry will not be penalized.

### How are winners selected?

A panel of respected marketing professionals will award winners from entries in each category as they see fit.

### When will the winners be announced?

Winning projects will be announced via email in January of 2020. Winners will be featured on [brandbuilderawards.com](http://brandbuilderawards.com), on [hanleywood.com](http://hanleywood.com), and promoted via press releases, and social media.

### Who can I contact with more questions?

Lauren Fitzgerald at [lfitzgerald@hanleywood.com](mailto:lfitzgerald@hanleywood.com).

Learn more and enter your campaigns today at [brandbuilderawards.com](http://brandbuilderawards.com).